

MOST IMMEDIATE

F.No.B.16013/5/2022-23/A2/ARW
GOVERNMENT OF PUDUCHERRY
CHIEF SECRETARIAT
ADMINISTRATIVE REFORMS WING
&&&

Puducherry, dated 14.06.2023.

I.D.NOTE

Sub: AR Wing – Observance of “Public Grievances Redressal Day” – Reg.

Ref: This Office I.D.Note of even no. dated 24.01.2023, 31.01.2023
and 13.02.2023.

Kind attention is drawn to the I.D. Notes cited above, in conduct of “Public Grievances Redressal Day” on 15th of every month by all Departments.

2. But, it is observed that most of the Departments do not give due importance in conduct of “Public Grievances Redressal Day” as contemplated in the said I.D. Note and time line for redressal is also not adhered to on the fixed date.

3. The Heads of Departments are therefore requested to ensure that, the “Public Grievances Redressal Day” is conducted periodically on 15th of every month or the next working day (in case of 15th being holiday) without fail as per guidelines for strict compliance.

/BY ORDER/



(N. UDAYAKUMAR)

UNDER SECRETARY TO GOVT. (ARW)

To

1. All Administrative Secretaries to Government, Government of Puducherry.
2. All Heads of Departments, Government of Puducherry – with an instruction to Communicate the order to all the PSU's under the control of your Department.
3. The District Collector, Puducherry/Karaikal.
4. The Regional Administrator, Mahe/Yanam.

Copy to:-

1. P.S to Chief Secretary to Govt., Puducherry.
2. P.S to Special Secretary to Govt.(ARW), Puducherry.
3. CRB.