

No. B. 1011/1/2023/A2/ARW
GOVERNMENT OF PUDUCHERRY
ADMINISTRATIVE REFORMS WING
CHIEF SECRETARIAT

Puducherry, dt. 13.03.2023

CIRCULAR/ORDER

Sub: ARW- Observance of "**Meeting Free Hour**" – Redressal of Public Grievance - Reg.

Ref.: i) Note no. 672/ARW/A2/2016, dt. 30.05.2016 of AR Wing, Chief Secretariat, Puducherry
ii) J. D. Note no. 1011/ARW/A2/2020 dt.29/10/2020 of AR Wing, Chief Secretariat, Puducherry

As per the existing instructions issued in the references cited above, the personal grievances of the citizens should be redressed with during "meeting free hour" between 5 to 6 PM on all working days by Officers of this Administration without prior appointment.

2. The Officers should make themselves available during the "meeting free hour" for listening to personal grievance of citizens.
3. This issues for information and strict compliance by all concerned.

/By Order /



(M.V. HIRAN)

UNDER SECRETARY TO GOVT. (ARW)

To

1. All Administrative Secretaries to Govt., Government of Puducherry
2. All Heads of Departments
3. The District Collector, Puducherry/Karaikal
4. The Regional Administrator, Mahe/Yanam

Copy to

1. The P.S. to Chief Secretary to Govt.